

### Limited Warranty

To be free of defects in materials and workmanship to the original purchaser when used under normal conditions from the date of purchase.

Swivel, tilt mechanisms and bases are warranted for 5 years. Pneumatic cylinders, casters and all wood or plastic components are warranted for 3 years. All upholstery is warranted for 3 years.

The warranty does not apply to damage caused by fire, accident, negligence, misuse, improper cleaning or others not directly attributable to manufacturing defects, and will null/void the warranty.

It is limited to repair and / or replacement - at our option when product has been used under normal conditions.

Users are responsible for correct assembly, maintenance and cleaning, and periodically checking and retightening hardware. See assembly and care instructions.

The above-mentioned warranty is the only one applicable to this product. All other warranties expressed or implied are disclaimed. Authorization must be obtained before any product will be accepted under the warranty. Defective parts or product should be returned prepaid, insured and with a letter of explanation, and a dated proof-of-purchase.

This product is designed and manufactured in order to meet the highest quality standards. It meets/exceeds ANSI/BIFMA standards. In the unlikely event parts are missing or damaged, or if you experience any assembly difficulties, E-mail customer service in North America at [Parts@ChairWorksMG.com](mailto:Parts@ChairWorksMG.com)

Manufactured by The ChairWorks Manufacturing Group Limited,  
a licensee of Sealy Technology LLC.

*Patents Pending*



**Please contact our customer  
service dept. between 10:00 am  
and 4:00 pm eastern standard**

Please have your sales receipt, date and place of purchase  
and model number available.

We will try to resolve the problem quickly.



# Posturepedic®